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| FACTS | WHAT DOES FIRST SERVICE CREDIT UNION DO WITH YOUR PERSONAL INFORMATION? | 1 |
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| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | 2 |
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| What? | <p>The types of personal information we collect and share depend on the accounts or services you have with us. This information can include:</p> <ul style="list-style-type: none"> • Name, address, Social Security Number, and income • Account balances and payment history • Credit history and credit scores <p>When you are <i>no longer</i> our member, we continue to share your information as described in this notice.</p> | 3 |
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| How? | All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons First Service Credit Union chooses to share; and whether you can limit this sharing. | 4 |
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| Reasons we can share your personal information | Does First Service Credit Union share? | Can you limit this sharing? | 5 |
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| For our everyday business purposes —such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No | |
| For our marketing purposes —to offer our products and services to you | Yes | No | |
| For joint marketing with other financial companies | Yes | No | |
| For our affiliates' everyday business purposes —information about your transactions and experiences | Yes | No | |
| For our affiliates' everyday business purposes —information about your creditworthiness | Yes | No | |
| For our affiliates to market to you | Yes | No | |
| For non-affiliates to market to you | No | We do not share | |

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| Questions? | Call us at 832-688-1000 or toll-free at 800-822-4328 or visit us online at www.fscu.com . | 6 |
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| More information about your privacy continued on next page. | 7 |
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Privacy Policy

Continued from page 1



9621 W. Sam Houston Parkway N. • Houston, TX 77064
Ph: 832-688-1000 • TF: 800-822-4328 • www.fscu.com

Who We Are 8

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| Who is providing this notice? | First Service Credit Union and eCU Mortgage. |
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What We Do 9

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| How does First Service Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards, secured files and buildings, procedural safeguards and safe record storage. We will continue to review and modify our security controls in the future to deal with changes in products, services and technology. |
| How does First Service Credit Union collect my personal information? | We collect your personal information, for example, when you <ul style="list-style-type: none">• open an account• apply for a loan• use your credit or debit card• pay your bills• make deposits to or withdrawals from your accounts We also collect your personal information from others, including credit bureaus or other companies. |
| Why can't I limit all sharing? | Federal law only gives you the right to limit only: <ul style="list-style-type: none">• sharing for affiliates' everyday business purposes—information about your creditworthiness• affiliates from using your information to market to you• sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing. |

Definitions 10

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| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none">• <i>First Service Credit Union has the affiliate eCU Mortgage.</i> |
| Non-affiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none">• <i>First Service Credit Union does not share with non-affiliates so they can market to you.</i> |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none">• <i>Investment companies</i>• <i>Insurance companies</i>• <i>Other financial service providers</i> |