



VIDEO BANKING TERMS OF USE

Before using Video Banking from First Service, I agree to the following terms of use.

I will act in a manner that is appropriate and courteous while on video with First Service representatives. I agree not to use harsh language or hurtful or threatening gestures. I understand that any such behavior may result in me being banned from Video Banking. While using the service, I will remain dressed in a manner that would be consistent with being present in a physical branch. I shall not use this service while driving or operating machinery, and I understand that all risks, injury and harm associated with doing so are my responsibility – not First Service's. I shall indemnify, defend, and hold First Service harmless from and against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind incurred by First Service arising out of or relating to any claim, suit, action, or proceeding resulting directly and proximately from any such action.

If multiple parties are involved in a product purchase or service acquisition and signatures are required, I understand that all parties must be present. I understand that if I agree to these terms of use, and I fail to meet the requirements as described above, the First Service representative can and may terminate the video session, and I will no longer be allowed to utilize this service. First Service will not accept any liability from a failure to read, understand, or follow the above-mentioned terms.